

## Project Controls – a journey

#### **Dr Tim Sheldon**

Project Controls Corporate Function Manager, Defence Equipment & Support





### **About us**

Defence Equipment & Support (DE&S) is part of the Ministry of Defence.

We have special Bespoke Trading Entity status that enables us to operate in a more commercial way to improve the quality of delivery to our customers.

Our job is to manage a huge range of complex programmes to provide all the equipment and support the UK's armed forces need to do theirs.





## Who We Are

DE&S employs approximately 12,500 civil servants and military personnel around the UK and overseas. Our headquarters is in Abbey Wood, Bristol.





# The challenge of defence acquisition









### Recent Successes



#### **Queen Elizabeth Carrier**

Construction has involved more than...

10,000 people700 businesses and suppliers800 apprentices and nearly 8,000jobs at shipyards around the UK



### **DE&S transformation**

We want to set the standards globally for excellence in defence procurement and support.

In 2014 we embarked on one of the biggest transformation programmes across government, working to address:

- Our skills
- Our processes
- Our decision making





# Working in a balanced matrix

Delivery teams are responsible for what gets delivered, and when.

The functions are responsible for how it gets delivered, and by who.

#### **DE&S CEO Executive Committee**



Version 1.5



## Introducing Project Controls

#### **Our vision**

Project Controls is the right arm of Project Management, providing the right information, at the right time, in the right format – to drive better informed decision making.

#### We're made up of the following sub-functions:

Cost control

Scheduling & planning

**Estimating** 

Risk management

Project Controls coordinator/ manager



## Why we matter in defence

- We believe in the power of quality data and information – we want to keep informed and on the front foot
- Improved project controls within DE&S will drive industry's own project controls performance
- We want to reduce the variability in our performance
- We want to make our working lives easier, reduce the burden on our people and make defence an easier business to manage





#### **Benefits to DE&S**

- Improved data integrity, analysis and confidence in our programmes, portfolios and projects
- Improved control through consistent processes and behaviours
- Better foresight an early warning system
  to enable decision-makers to act faster
- Optimal use of our skills within specialist functions
- Reliable outputs for UK defence
- Credible engagement with supply chain leading to better contracting



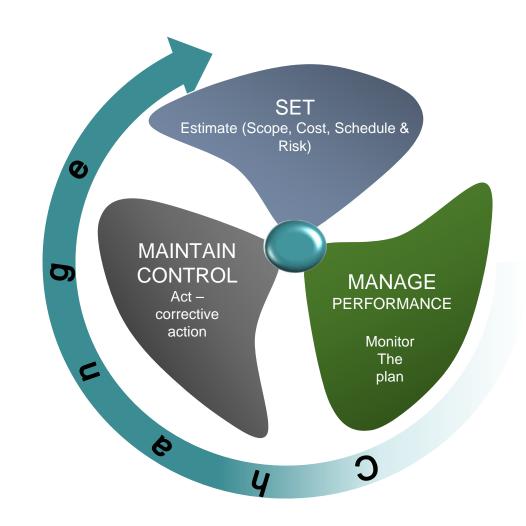


## How we work: Process development

Historically there has been no common project controls process agreed across DE&S.

We've now developed high level processes to establish this common approach.

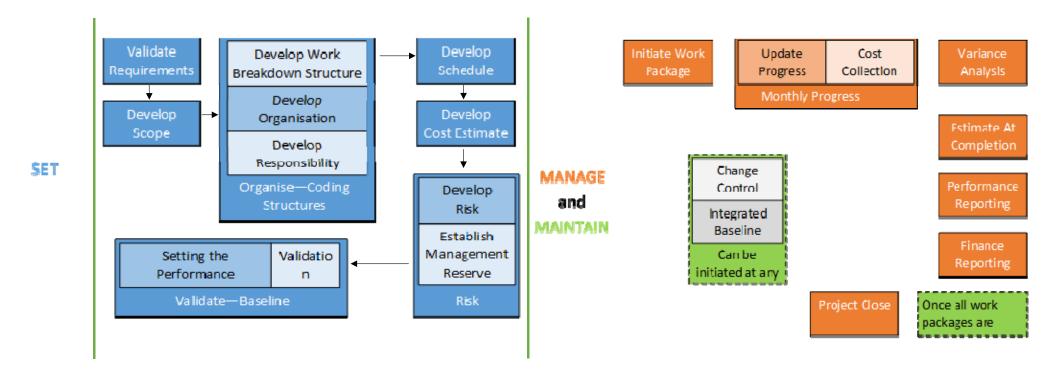
Our processes are all stored in our Business Management System.



Version 1.5



# Ministry of Defence Cess How we work: Process development





## How we work: Common processes, common tools

Our consistent ways of working are supported by – and drive – a set of consistent tools:

- JAMES Cost Model
- Active Risk Manager (ARM)
- Portfolio, Programme and Project Management framework (P3M) and tool suite





#### **JAMES** cost model

- JAMES is a cost model that uses a range of tools to assist in the planning and execution of equipment procurement and support.
- We use the model to analyse project costs. This is used to inform investment decisions and construct performance.
- Using a standardised model across all our domains means we can:
  - Train staff easily
  - Focus on model content
  - Add value





# Active Risk Manager (ARM)

- ARM is a software package that helps the us to identify, analyse, control, monitor, mitigate and report on risk
- Mandated across all projects, it provides us with a single source of the truth
- ARM ensures clarity for governance routes and accountabilities





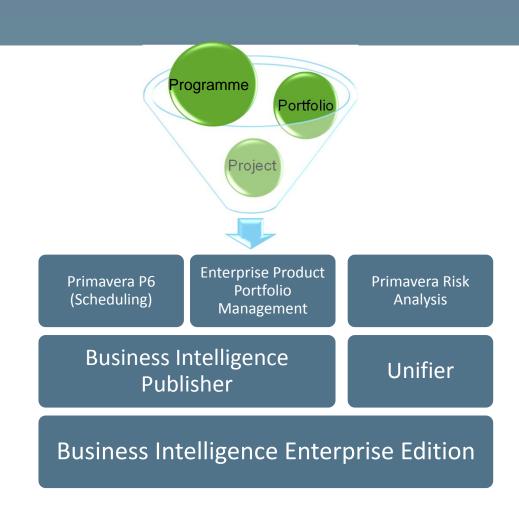


### P3M tool suite

We're introducing a complete suite of fully integrated tools to provide the critical insight we need to manage our projects, programmes and portfolios in the most effective way.

Leveraging industry-standard software, the suite will provide:

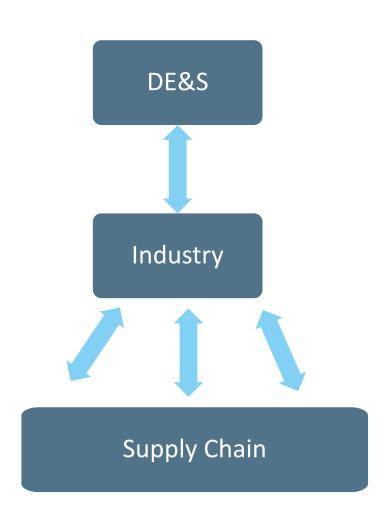
- **Enterprise WBS**
- Cost engine
- Analytical tools to enable Earned Value Management
- Time recording
- Schedule risk analysis





## How we work: Interface with industry

- Earned Value Management mandated for all applicable new contracts and at break points on current contracts
- Standardised requirements including cost performance reports 1-5, WBS & dictionary, schedule, risk, estimate at complete
- Tailored to the project based on risk, product and contract type, complexity and value
- DE&S guide published via Commercial Managers Toolkit





## Our people

We have just over 1600 people, working across five domains and five specialisms

Cost Control	Estimating	Planning & Scheduling	Project Controls Management	Risk
544	114	183	693	73

Corporate	Land	Joint Enablers	Fleet	Air
351	353	187	436	280





## Our careers

#### Recruitment

- Entry level development programmes
- Internships, apprentice and graduate schemes across project professions
- A challenging career change for experienced professionals

#### Learning and development

- A growing offering
- License to practice
- Targeted learning and development support, including technical coaches





## Challenges ahead

- Embedding the new ways of working for processes and people
- How we work with the other functions
- How we work with industry
- Recruitment, retention and development of our people





## Thank you

Dr Tim Sheldon

Tim.Sheldon410@mod.gov.uk 07342 062205

Linked in

